

Alden State Bank

New York State law requires the following disclosures in connection with your mortgage loan from Alden State Bank:

1. You may direct any complaints or inquiries regarding your mortgage loan or the servicing of your mortgage loan to us at the following address:

Alden State Bank
13216 Broadway
Alden, New York 14004
Attention: Mortgage Loan Department

2. You may call us at 716-937-3381 to talk to a customer service representative about your mortgage loan or our servicing of your mortgage loan during regular business hours. If you are outside of the 716 calling area you may call us collect.
3. The Alden State Bank is exempt from registering with the Superintendent as a mortgage loan servicer pursuant to Banking Law Section 590(2)(b-1).
4. You may file complaints about the Alden State Bank with the New York State Department of Financial Services at the following address:

New York State Department of Financial Services
One State Street
New York, New York 10004-1511

5. You may obtain further information from the New York State Department of Financial Services by calling the Department's Consumer Assistance Unit at 1-800-342-3736 or by visiting the Department's website at www.dfs.ny.gov.